

Long-Term Care Insurance Companies



The companies on this list have been approved to sell long-term care insurance in the State of Iowa. Customer service numbers are listed for each company.

Your experience in contacting these companies will vary.

- Since the listed company's name may have changed, or merged with another company since this list was last updated, the operator answering your call may identify by using a **different** company name than you were expecting.
- Some of these numbers connect directly with well-trained, customer service representatives.
- Some numbers connect to a menu of choices which in some cases may be lengthy.

When your call is answered, ask for information on the company by using its name from this list **regardless** of the name currently being used by the company.

Aetna Life Insurance and Annuity Company.....	1-800-537-8521
Allianz Life Insurance Company of North America....	1-800-950-7372
American Family Life Assurance Co.....	1-800-992-3522
Auto Owner's Life Insurance Company.....	1-800-346-0346
Bankers Life & Casualty Co.....	1-800-621-3724
Combined Insurance Company of America.....	1-800-999-2170
Country Life Insurance Company.....	1-888-211-2555
CUNA Mutual Life Insurance Co.....	1-800-779-5433
Equitable Life & Casualty Insurance Co.....	1-800-352-5170
Genworth Life Insurance Co.....	1-888-436-9678
Great American Life Insurance Co.....	1-800-880-8824
John Hancock Life Insurance Co.....	1-800-377-7311

LifeSecure Insurance Co.....	1-866-582-7701
Loyal American Life Insurance Co.....	1-800-633-6752
Massachusetts Mutual Life Ins. Co.....	1-800-272-2216
Med America Insurance Company.....	1-800-544-0327
Metropolitan Life Insurance Company.....	1-800-233-5824
Mutual of Omaha Insurance Company.....	1-800-228-9999
New York Life Insurance Company.....	1-800-723-5555
Northwestern LTC Insurance Company.....	1-800-748-9493
Physicians Mutual Insurance Company.....	1-800-228-9100
Provident Mutual Insurance Company(UNUM).....	1-800-228-9100
Prudential Life & Accident Insurance Co.....	1-800-331-1538
State Farm Mutual Automobile Insurance Co.....	1-866-734-4584
United of Omaha Life Insurance Co.....	1-800-228-9999
UNUM Life Insurance Company of America.....	1-800-331-1538

**For assistance, please contact the
Senior Health Insurance Information Program (SHIIP)
8 a.m. to 5 p.m. at 1-800-351-4664**

SHIIP is a resource for objective information and assistance on Medicare and related health insurance issues. Contact SHIIP if you have questions about:

- Medicare
- Medicare Supplement Insurance
- Medicare Advantage Plans
- Medicare Prescription Drug Benefit
- Medicare and Health Insurance Claims
- Retiree and Military Health Insurance
- Medicare Savings Programs/Medicaid
- Long-Term Care Insurance

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